

Vote for better broadband in Kent Residential Survey

Please register your interest using the form below. This will help us build the business case for greater investment by suppliers in Kent's broadband infrastructure.

House number/ name	<input type="text"/>
Postcode	<input type="text"/>
Phone number	<input type="text"/>
Email address	<input type="text"/>

Which of the following best describes your situation?

I need broadband but cannot get it

I need fast broadband/ my current broadband is not adequate

Is this property

Business

Residential

Home-based business

In order to build a full business case for demand we would be grateful if you could spend three minutes completing our business survey. Are you happy to take part?

Yes

No

Do you or other members of your household connect to the internet from home?

Yes

No

Which of the following are important to you from a broadband service?

Speed

Consistency

Price

- Upload speed
- Download quota
- None- not interested in broadband
- Don't know
- Other

What broadband speeds are you receiving? (A speed checker can be found at <http://www.speedtest.net/>) (optional)

Upload speed (Mbps)

Download speed (Mbps)

Which of the following would you use if you had a faster, more reliable, broadband service? (Choose one or more).

- Online shopping
- Email
- Social networking
- Downloading or streaming music
- Downloading or streaming video
- Uploading digital photos or video
- Working from home
- Running a home-based business
- School work/ other educational use
- None- not interested in broadband
- Don't know
- Other

Does your current internet connection use:

- BT line (copper wire)
- Dial up
- Cable
- Wireless
- Satellite
- Don't know
- Don't have broadband
- Other

How would you rate your internet connection?

- Excellent
- Very Good
- Fair
- Poor
- Very poor
- Don't know
- Don't have broadband

How many people in your household use your internet connection?

How much do you currently pay for your internet connection per month?

- Nothing
- Between £1 and £9.99
- Between £10 and £19.99

- Between £20 and £29.99
- Between £30 and £39.99
- Over £40
- Don't know
- Don't have broadband

What would you be prepared to pay on a monthly basis for a faster and more consistent service?

- Nothing
- Between £1 and £9.99
- Between £10 and £19.99
- Between £20 and £29.99
- Between £30 and £39.99
- Over £40
- Don't know
- Don't have broadband

If you are currently under a broadband contract what is the remaining term?

- Less than 2 months
- 2- 5 months
- 6- 12 months
- Not under contract
- Don't know
- Don't have broadband

Is there anything else you would like to tell us?

May we contact you for further information, if necessary, to help us make a case for better broadband investment in your area?

Yes

No

Kent County Council will use the details provided on this form to illustrate Kent and Medway's current level of connectivity, through the publication of maps and through collective data. Your personal contact details will be used by Kent County Council to contact you should we need to obtain further information from you about this or other requested services. All personal information will be processed in accordance with the Data Protection Act 1998 and you have the right to see records relating to yourself and to ask that they be amended where they are inaccurate.

Please select one of the following options

I agree to the terms and conditions and to the retention of my personal details by KCC as outlined above

I agree to the terms and conditions but do not agree to the use of my personal details by KCC other than for the processing of my broadband service details

I do not agree to the terms and conditions

Name

Signature

Date